

MAINTENANCE/CLEANING/ URGENT REPAIRS INFORMATION

DEFINITION

“Urgent repairs are serious problems affecting safety or security of the property, or failure of any essential service or appliance.”

These kinds of repairs include:

- Burst Hot Water Service
- Blocked or Broken Lavatory System
- Serious Roof Leak
- Gas Leak
- Dangerous Electrical Fault
- Serious storm, fire or flood damage
- Serious fault in a lift or staircase in the rented premises

What To Do

If after attempting to contact our office on 9429 0455 or your property manager directly, you receive no response and the repair is urgent, you may contact one of the tradesmen listed below:

PLUMBING	Craig McKay Plumbing Services 0418 109 016	Cheap and Reliable Plumbing Troy 9877 7144
ELECTRICAL	PJ Services Peter 0417 507 510	Blue Tiger Electrical Specialists 0408 029 677
HANDY MAN	Help 4 You Handyman 0488 435 748	Finlay & Brown Property Maint. Ian Brown 0418 541 108
LOCKSMITH	Inner & Outer Locksmiths 0418 542 551	Door to Door (Eastern suburbs) 0427 400 500
CLEANING INC CARPETS	Thornbear - also does carpets Jessy 0411 751 728	Ready for Inspection – also does carpets Don 0411 160 538

For all other maintenance issues – please notify your property manager in writing.