

# APPLYING FOR YOUR NEW HOME

The MRE application process

**MRE**



[mre.today](https://mre.today)

# FINDING YOUR NEW HOME

## 1. Search

Head to MRE's website and browse our network of properties currently available for rent. Refine your search by the features that you're after in your new home, including the number of bedrooms and bathrooms, as well as your rental budget so that you're only exploring homes suited to your needs. Interested in a specific neighbourhood? Toggle the map view and explore all our current listings.

Q mre.today

## 2. View the listings

Flick through the property photos and video walkthrough tour on the listing, and browse the key information about the home. If you have any questions, ask your Liveability Experts by submitting an enquiry.

## 3. Register to inspect the home

Like what you see? Click **Request a Time** and choose a day and time that suits you.

## 4. Attend the inspection

It is a requirement that you, or someone on your behalf, inspects the home prior to your application being processed. You can always submit prior to inspecting, however we are unable to commence processing your application until after you have inspected and confirmed you would like to proceed.

## 5. Can you imagine living here?

If you like what you see at the inspection, it's time to submit your application!

### Not sure its quite right?

If the home isn't suitable, we'd love to hear about it! Please provide your feedback to the attending Liveability Agent, we can then refer you to other homes that may be more suitable to your lifestyle.

Head back to **mre.today** to continue your search. Remember, our Rent page is ever-changing as we add more properties as they become available for rent.





## APPLYING FOR YOUR NEW HOME

### 6. Click Apply on the listing

All applications for MRE homes are submitted via 2Apply.

 **2APPLY**

Make sure all the details on your application are up to date and accurate, and that all required supporting documents have been provided. A list of supporting documents you may need to include can be found at the link below.

 **SUPPORTING DOCUMENTS**

**Note** Each adult over the age of 18 who will be living in the property, needs to submit an application.

### 7. MRE receives your application

You will automatically receive an email from MRE letting you know that your application has been successfully submitted. If you do not receive this notification, please review your application to confirm that all the details are correct.

### 8. Application processed

We will then begin to process your application and contact your references. Make sure that your references are aware they will be contacted. The more information you provide on your application, the less following up will be required, and the quicker we can process your application, resulting in a higher chance of securing the home you are after.

### 9. Application presented for approval

The Portfolio Manager for the home will be in touch with you before we present your application to the rental provider to check that you wish to proceed. If so, they will present your application to the rental provider for approval. Ultimately, it is up to the rental provider to approve or decline an application. They are not required to provide a reason for their decision. You will be notified immediately once a decision is made.



## APPLICATION OUTCOMES

### 10. Application successful

If the rental provider approves your application, your new Portfolio Manager will contact you again to discuss your approval and confirm all of the details about renting your new home (start date, duration, weekly rent).

#### **If you were unsuccessful**

If the rental provider chose another's application over yours, it's time to head back to **mre.today** to explore other options. Our network of available homes is constantly changing, so you are sure to find the perfect home for your lifestyle!

### 11. Ready to proceed?

#### **Yes!**

Congratulations! We're so excited to have you have you make your new home with us!

#### **No, I have changed my mind about this property.**

We will withdraw your application so you can return to looking for another MRE property to make your new home.

### 12. Sign the Rental Agreement

The Rental Agreement is to be signed within 24 hours of your approval. You will need to make the bond payment within 24 hours to secure the property, the first months rent is required prior to the Rental Agreement commencement date.

### 13. Collect keys and move in

On the day your Rental Agreement commences, you can collect your keys from MRE and then you'll be all ready to move into your new home.

**Note** These processes are relevant to applying for a rental property that is managed by MRE and may not be the same process as other agencies.

