



Dear Resident,

**Subject: The hot water supply to your apartment**

Origin would like to welcome you to your new home, and trust you are settling in.

We supply the energy used to heat the hot water provided to your apartment.

The hot water for your building is reticulated through the building to your apartment from a central system.

Each apartment has a dedicated hot water meter and is individually charged for their hot water usage.

Charges for gas used by your cooktop will be charged to the Owners Corporation.

For your convenience, we have left the gas connected to your property so you can start enjoying the benefits of hot water straight away, **however you do need to contact us immediately to ensure your hot water supply continues.**

**Contact options:**

Name: Alan Ryan

Telephone: 0459 840 710

Email: [alan.ryan@originenergy.com.au](mailto:alan.ryan@originenergy.com.au)

Complete the attached application and fax to 03 8635 3091; or

Visit [originenergy.com.au/centralhw](http://originenergy.com.au/centralhw) and fill in the form online

We look forward to hearing from you and welcome you as an Origin hot water customer.

Yours faithfully

A handwritten signature in black ink, appearing to read "Alan Ryan".

**Alan Ryan**

Project Manager

# New Connection Application for Hot Water



## Moving In?

Alan Ryan - Project Manager, Origin Water  
 T: 03 9821 8155  
 M: 0459 840 710  
 E: alan.ryan@originenergy.com.au  
 ABN 22 018 868 425

Together we can  
make a difference.™

Your building has a centralised hot water system. As arranged with the Body Corporate, each apartment is to be metered and billed separately for its own hot water usage. Some apartments may also have a gas cooktop (please indicate by ticking the appropriate box below).

If you require information about your charges for hot water and, if applicable, gas for your cooktop, please contact us on 13 24 61. These charges will also appear on your first bill.

Supply Type	<input checked="" type="checkbox"/> Hot Water	<input type="checkbox"/>
Move In Date	<input type="text"/> / <input type="text"/> / <input type="text"/>	<input type="checkbox"/> Owner <input type="checkbox"/> Renting

TENANT OR OWNER DETAILS			
Title	First Name	Middle Name	Surname
<small>Mr / Mrs / Miss / Ms</small>			
Date of Birth	Driver's Licence Number		
Home Phone	Work Phone	Mobile	
Title	First Name	Middle Name	Surname
<small>Mr / Mrs / Miss / Ms</small>			
Date of Birth	Driver's Licence Number		
Home Phone	Work Phone	Mobile	
Business Name			ABN
Contact Name			Work Phone

ADDRESS FOR SUPPLY					
Unit/Flat No	Street No	Street	Suburb	State	Post Code
Building Name					

POSTAL ADDRESS FOR ACCOUNTS (if same write AS ABOVE)			
Address	Suburb	State	Post Code

LANDLORD DETAILS		
Owner/Landlord's Name	Address	Phone No

IMPORTANT INFORMATION
<ul style="list-style-type: none"> <li>Origin requires access to your meters at all times</li> <li>We collect your personal information and confidential information (including metering data) where it is required under applicable regulatory requirements and because without it we can't provide you with requested products and services. You give us your explicit informed consent to our exchanging your information with our related bodies corporate, agents and contractors (such as mail houses, data processing analysts and debt collection agencies) and, where relevant, other service or product providers, where required to provide you with the requested products and services, and also for any other purpose you have consented to or as authorised by law. We may also disclose your personal information to a credit reporting agency in certain circumstances. If you provide us with personal information about another person (such as the landlord), please make sure that you tell that person about this privacy statement. To access the personal information we hold about you, call us on 13 24 61. Our privacy policy is available at <a href="http://originenergy.com.au">originenergy.com.au</a>.</li> </ul>

SIGNATURE/S - I/We apply to have Serviced Hot Water and/or Gas supplied to the above supply address and agree to pay Origin for the supply of hot water and gas (if applicable).	
Signature	Date: <input type="text"/> / <input type="text"/> / <input type="text"/>
Signature	Date: <input type="text"/> / <input type="text"/> / <input type="text"/>