

MOVE IN PROCEDURE

It is imperative you contact Owners Corp Commercial to book a date and time for your move in as soon as possible on aaron@tbre.net.au
Bookings are Monday to Friday from 9am to 4pm, with a two-hour timeframe provided for each move-in.

OWNERS CORPORATION

Owners Corp Commercial have been appointed as the Owners Corporation for Hive.
Owners Corporation Manager: Chris Boothroyd
Phone: 03 9820 0055
Email: chris@tbre.net.au

UTILITIES

The gas and electricity supply is part of an 'embedded network', meaning there is only one provider for the entire development. Please ensure you activate an account with these utility providers before moving into the property to ensure they are active when you move in.

Electricity: OC Energy – visit www.ocenergy.com.au/new-connection or phone 1300 49 40 80

Gas Hot Water & Gas Cooktop: Origin Energy – visit <https://products.originenergy.com.au/3345/Open-an-account> or phone 1300 734 533.

Water: Yarra Valley Water (arranged via Connect Now during your signup or on 1300 554 323)

PLEASE NOTE: As this is an embedded network, Connect Now will not be able to assist in Electricity and Gas connection.

PHONE & INTERNET CONNECTIONS

Each apartment contains phone/data points which allow you access to both internet and telephone services. You will need to arrange your own connection through your preferred provider.

Please note the building is NBN-ready, you will need to confirm with NBN Co. if NBN is available through your chosen provider.

CAR PARKING

Car parking is located under the building; they are standard car parks, not stackers. If your property does not have a car park, you will need to make your own arrangements. Please contact Melbourne Real Estate should you require further clarification on the location of your car space.

STORAGE CAGE

Storage cages are located in the basement car park. Please contact Melbourne Real Estate should you require further clarification on the location of your storage cage. Residents are required to provide their own locks.

BIKE STORAGE

There is a common area allocated for bike storage. Residents are required to provide their own bike locks.

RUBBISH DISPOSAL

Rubbish disposal chutes are located on every level. There is a rubbish room located in the basement.

MAINTENANCE/ DEFECTS

On occasion, issues may arise with the different aspects of your apartment and require rectification under statutory warranties. In this situation please contact your Property Manager.